

CASCADE VALLEY HOSPITAL AND CLINICS

PRIVACY POLICY

Please review our Privacy Policy, which is between you and Cascade Valley Hospital, to understand our practices.

ELECTRONIC COMMUNICATIONS

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YOUR ACCOUNT

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. NextGen Healthcare reserves the right to refuse service, terminate accounts, remove or edit content, or cancel orders in their sole discretion.

In addition, we may automatically gather general statistical information about our Web site and users, such as IP addresses, browsers, pages viewed, number of visitors and, possibly in the future, goods and services purchased/used, etc., but in doing so we do not reference you by individual name, e-mail address, home address, or telephone number. We use this data in the aggregate to determine how much our customers use parts of our site so we can improve our site. We may provide this statistical information to third parties, but if and when we would do so we will not provide any personally identifying information without your prior permission. We do not sell or rent or share personally identifying information collected during your use of our Web site without your permission. We collect and store your profile in order for you to manage your health.

As part of our service, we may use cookies to store and sometimes track information about you. A cookie is a small amount of data that is sent to your browser from a Web server and stored on your computer's hard drive. Generally, we use cookies to: (i) remind us who you are and enable us to access your account information so you do not have to reenter it; (ii) gather statistical information about usage by registered or unregistered users and (iii) research visiting patterns. In addition, we may, in the future, use cookies to: (i) help target advertisements based on user interests; (ii) assist our partners to track visits and process orders; and (iii) track progress and participation in promotions. In some instances, our partners and advertisers appearing at our site may use their own cookies. Preference and options configurations in your browser determine if and how a cookie will be accepted. You can change those configurations on your computer if you desire. By changing your preferences, you can accept all cookies, you can be notified when a cookie is set, or you can reject all cookies. If you do so and cookies are disabled, you may be required to reenter your information more often and certain features of our site may be unavailable.

HOW YOU CAN OPT-OUT

You must notify Cascade Valley Hospital to disengage you from the Cascade Valley Hospital Health Portal.

YOUR PERSONAL INFORMATION

Your privacy is important to us. You will need to provide a User ID and password to access and use the Service. When you download your Personal Information from Your data source (including, for example, medical expense information from visits to healthcare providers) the Portal will store your personal information.

SECURITY

We employ reasonable and current security methods to prevent unauthorized access, maintain data accuracy, and ensure correct use of information your account information and profile are password protected. We recommend that you do not divulge your password to anyone. Our personnel will never ask you for your password in an unsolicited phone call or in an unsolicited e-mail. Remember to sign out of your account and close your browser window when you have finished your session. This is to help ensure that others cannot access your personal information and correspondence if you share a computer with someone else or are using a computer in a public place where others may have access to it. Remember that certain portions of the website that you may visit may be public places, whether solely for users within a practice or for any users of our portal. Whenever you voluntarily disclose personal information online - for example on message boards, through e-mail or in chat areas - that information can be collected and used by others. No data transmission over the Internet or any wireless network can be guaranteed to be perfectly secure. As a result, while we try to protect your personal information, we cannot ensure or guarantee the security of any information you transmit to us, and you do so at your own risk. Access to our database is protected by physical plant security, with access limited to few personnel. Our database IP is only accessible through our application and not visible over the Internet. We have also taken those steps required of us under the Health Information Technology for Economic and Clinical Health ("HITECH") and HIPAA to protect the security and privacy of any patient information housed on our website.

THIRD PARTY SERVICES; SITES

While you use the Cascade Valley Hospital Health Portal, you may find out about services or products provided by other companies that are not part of Cascade Valley Hospital ("Third Party Services"). If you decide to use Third Party Services, you are responsible for reviewing and understanding any terms and conditions governing such Third Party Services. You agree that the company providing the Third Party Services, and not Cascade Valley Hospital, is solely responsible for the Third Party Services. The Service may contain links to web sites operated by other companies ("Third Party Sites"). Cascade Valley Hospital does not control Third Party Sites. Cascade Valley Hospital is not responsible for the content of, or any links in, any Third Party Site. Cascade Valley Hospital does not review, approve, monitor, or make any

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MINOR POLICY

We have no way of monitoring or distinguishing the age of individuals who access this site and so we carry out the same Privacy Policy for individuals of all ages. If a minor has provided us with personally identifying information without parental or guardian consent, the parent or guardian should contact Cascade Valley Hospital to restrict access and remove the information.

You represent that you are of sufficient legal age to use this site and to create binding legal obligations for any liability you may incur as a result of the use of this site. You understand that you are financially responsible for all uses of this site by you and those using your login information.

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RELEASE

Because we are not involved in the rendering of medical advice, in the event that you have a dispute with any individual and/or entity that arises out of your use of Cascade Valley Hospital Health Portal, you release Cascade Valley Hospital (and our officers, directors, agents, subsidiaries and employees) from claims, demands and damages (actual and consequential) of every kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed, arising out of or in any way connected with such disputes.

MODIFICATION AND SEVERABILITY

We reserve the right to make changes to our site, policies, and these Conditions of Use at any time. Any changes to our policies will be communicated through our web site at least in advance of its effective date. Information collected before changes are made will be secured according to the previous policies. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.

GENERAL

This Agreement shall be governed in all respects by the laws of the State of Washington. We do not guarantee continuous, uninterrupted or secure access to our services, and operation of our site may be interfered with by numerous factors outside of our control. If any provision of this Agreement is held to be invalid or unenforceable, such provision shall be struck and the remaining provisions shall be enforced. You agree that this Agreement and all incorporated agreements may be automatically assigned by Cascade Valley Hospital, in our sole discretion, to a third

party in the event of a merger or acquisition. Headings are for reference purposes only and in no way define, limit, construe or describe the scope or extent of such section. Our failure to act with respect to a breach by you or others does not waive our right to act with respect to subsequent or similar breaches. This Agreement sets forth the entire understanding and agreement between us with respect to the subject matter hereof. The United States controls the export of products and information from US companies abroad across the Internet. You are responsible for compliance with all federal and local laws regarding the import, export, or re-export of the Contents of this site (all forms of intellectual property, including Software). Sections on Release, License, Liability Limit and Indemnity shall survive any termination or expiration of this Agreement.

If you have any questions regarding this website, your enrollment or any other question, please review the Patient Portal FAQs, links to same are also available at the bottom of each webpage. Should you still have additional questions, please contact the medical provider or medical practice through whom you obtained your Patient Portal enrollment materials.

If you have any questions about Cascade Valley Hospital's Privacy Policy, please contact compliance@cascadevalley.org.

Our Address:
Corporate Compliance Officer
330 S. Stillaguamish Ave.
Arlington WA 98221

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