

JCAHO Public Notice

If you have concerns about patient care and safety at Cascade Valley Hospital and Clinics, we encourage you to call us to share your concerns by contacting either:

- CVHC Patient Advocate at 360-435-2133 ext. 1149
- CVHC Privacy Officer at 360-435-2133 ext. 4900, if the concerns are regarding patient privacy issues
- If the concerns in question cannot be resolved at this level, you may contact the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO.) The JCAHO is a national organization that reviews more than 15,000 health care organizations.
 - Division of Accreditation Operations
Office of Quality Monitoring
JCAHO
One Renaissance Blvd.
Oakbrook Terrace, IL 60181
Fax: 630-792-5636
Email: [complaint @jcaho.org](mailto:complaint@jcaho.org)

The Joint Commission will acknowledge requests in writing or by telephone and will inform the organization of the request for an interview. The organization will, in turn, notify the interviewee of the date, time, and place of the meeting.

For more information about JCAHO, go to <http://www.jcaho.org>